



laventeli
destination management company

DATA PROTECTION NOTICE

This privacy notice explains collection, use, disclosure, retention and protection of your personal information at Laventeli France.

This document is valid for our offices at Paris and Nice and all our staff are required to respect the notice.

This document is being provided to you in line with our obligations under the General Data Protection Regulation (GDPR), effective from 25 May 2018.

If you have any questions about this privacy notice and how we use your personal information including any requests to exercise your legal rights, please contact our Data Protection Officer

Data Protection Officer

Sanna Meskanen - Petri Ahola
Laventeli
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75002 Paris, France
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Laventeli is a «Business to Business» company and we deal with travel

agencies. We may collect, use, store and transfer different kinds of personal data such as names, titles, gender, travel and flight schedules. Occasionally we might collect contact details such as mobile number. Sometimes we can be given your dietary information and health related information from our travel agency, in order to give you the best possible service.

We do not collect any special categories of personal data (age, ethnicity, religion, political opinions, sexual orientation etc).

Your personal data is given to us by e-mail from the travel agency acting on your behalf to book our services for you.

We only use your personal data when law allows us to do so and when it is necessary for us to carry out our business to provide our services to you.

Most commonly, we will use your personal data when we need to perform a contract on your behalf such as a hotel booking or enter into a contract with you or where we need to comply with a legal or regulatory obligation.

We share limited information and necessary only for your booking with



third parties who are our service providers, such as hotels and other accommodation providers, restaurants, attractions, activity providers, coach companies and tour guides.

We require that all third party service providers respect the security of your personal data and treat it in accordance with the law. We do not allow our third party service providers to use your personal data for their own purposes and only to permit them to process your personal data for specified purposes and according to our instructions.

We do not have any automated processing or online booking systems in place.

We do not transfer any data to outside of European Economic Area (EEA).

How we keep your personal data safe

We protect your personal data with the security measures under the law and by taking appropriate technical and organizational measures to prevent your data being accidentally lost, damaged, used or accessed in an unauthorised way, altered or disclosed.

We keep our office, computers and files safe. All our employees are trained accordingly to comply with the security and keeping the data safe.

The personal data we hold is limited to only what it is necessary for us to perform our services to you. We also limit your personal data to those employees and third party service providers only that have a business need to know.

We have put in place procedures to deal with any suspected personal data breach. We will notify you and the data protection authorities of a breach where we are legally required to do so.

We will only retain your personal data for as long as it is necessary to fulfill the purpose it is collected for.

Your data rights and how to contact us

You have a right to request to access your personal data, have your personal data corrected or in certain circumstances to have it deleted, to restrict or prevent your personal data being processed or have it ported to another data controller or to withdraw your consent.

If you wish to raise a complaint on how we have handled your personal data, you can contact our Data Protection Officer who will investigate the matter. We will respond to any legitimate requests to exercise your rights within a month of receiving your request. If your request is more complex and takes longer time, we will notify you.

If you have any questions about this privacy notice or how we use your personal data or wish to exercise your data rights, you can contact us at:

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